

Official Rules of the Offer: Helping together

Go to the eDopomoga platform and select an application from someone who needs help. Make a contribution using a Mastercard® card, and the amount of your assistance will increase.

To provide assistance, follow these steps:

1. Visit the platform: <https://social.edopomoga.gov.ua/en>
2. Select the direction (button): **"Receiving and providing volunteer assistance"**.
3. Choose the method of providing assistance: **"Help online quickly"**.
4. Select the "Food" category, then choose among partner stores Silpo, Le Silpo, Fora, THRASH! or Fozzy C&C.
5. Find a list of applications from people who need help. Individuals in need of assistance register on the eDopomoga Platform and submit an application for the necessary categories of goods. They describe exactly what is needed and in what quantity in the comments. The application window indicates the region, the reason for applying for help, and the list of needs.
6. Select an application from the person you want to help and click the **"To help"** button displayed in the window of each application from a person in need of help.
7. Choose the amount of assistance from the three proposed options: 5 USD (200 UAH), 14 USD (500 UAH), or 27 USD (1000 UAH).
8. At the end of the list of needs, there is an active link **"I agree with the public offer agreement"**.
9. Click the link, read and familiarize yourself with the Offer Agreement, and then mark it with a checkbox to indicate your agreement.
10. If you agree with the terms of the Offer Agreement, click the **"Pay"** button.
11. Pay for the application on the payment page. If you make the payment using a Mastercard card, the amount of your assistance will increase:
 - For a payment of 5 USD (200 UAH), an additional advance payment for goods of 1.25 USD (50 UAH) is added to the face value.
 - For a payment of 14 USD (500 UAH), an additional advance payment for goods of 2.1 USD (75 UAH) is added to the face value.
 - For a payment of 27 USD (1000 UAH), an additional advance payment for goods of 2.7 USD (100 UAH) is added to the face value.
12. After making the payment, a digital confirmation code will be generated. The eDopomoga platform will transfer this code to the person in need of help through their personal account on the platform <https://social.edopomoga.gov.ua/en> and/or via SMS.
13. The digital code serves as a "Product Prepayment" that can be used by the person in need to obtain goods from any of the active supermarkets: Silpo, Le Silpo, Fora, THRASH! and FOZZY, within the territory of Ukraine.
14. The offer to increase the amount of prepayment assistance for the product is effective from 06/07/2023 to 12/31/2023, inclusive.

15. Holders of Mastercard cards from all over the world can participate in the campaign.
16. The number of contributions during the validity of the offer is unlimited.*

For more detailed information, visit the link: <https://mastercard.edopomoga.gov.ua/en/> or contact the phone number 0800 301 707 (calls are free in Ukraine).

*Subject to applications from individuals in need of assistance on the platform.